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Convenient

PTS ONLINE TECHNICIAN TRAINING

SMP® announces **FREE WEBINAR TRAINING** designed to improve your bottom line. These classes are *a blend of technical, productivity, and other skills you need to increase productivity* and will be offered for a *limited time*.

Standard Motor Products is the industry leader in **LIVE ONLINE** training, producing 16 live webinars a year on a variety of topics you can put to use right away. The live training is interactive and can be attended from the comfort of your home. You can also choose archived sessions which you can view at any time and as often as you want.

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and register for a free account. Choose any of these topics, the desired time slot, and you are on your way.



STANDARD 
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Diagnosing Lean Engine Codes (July 19, 2011)

Lean DTCs are a common cause of frustration. The engine runs fine and has plenty of power. The problem is that the customer is upset because the MIL keeps coming on.

Join this 60 minute webinar to:

- ▶ Learn strategies to diagnose one of the most common DTCs
- ▶ Be prepared to determine if the problem is fuel delivery or the control system
- ▶ Hone your diagnostic skills

How to Take (and Pass) an ASE Test (September 20, 2011)

Standard® will host John Tisdale, ASE Executive Director of Test Development Systems to help you prepare for the next ASE test with a session full of test taking tips. You will be able to use our interactive system to get answers to your questions about ASE testing.

Join this 60-minute webinar to:

- ▶ Learn tips on how to prepare for an ASE test
- ▶ Get an explanation of the various types of ASE test questions and the best method to approach them
- ▶ Receive an introduction to the Enhanced Computer-Based Testing beginning in January 2012

How to Take (and Pass) the new Computer-Based ASE Tests (December 6, 2011)

Join Standard® and ASE for a free webinar focused on taking (and passing) the ASE Certification tests. John Tisdale, ASE's Executive Director, Test Development Systems and ASE Master Technician will conduct the webinar and answer any questions you may have about ASE's new Computer-Based Testing (CBT) program, which launches in January, 2012 and replaces the current written testing format. This is one webinar you don't want to miss!

Join this 60 minute webinar to:

- ▶ Learn how the test questions are created and used in the ASE testing process.
- ▶ Get advice on how to be successful taking the test in the new format
- ▶ Be prepared for the January Computer-Based ASE tests

Increasing Technician Productivity (January 24, 2012) —It's a Team Effort

Technicians working in an inefficient environment are less productive and experience high stress levels which can affect the entire work environment. This often results in incorrect diagnoses, delayed or possibly failed repairs, low morale, and possibly poor customer service.

Join this 90 minute webinar to:

- ▶ Learn processes that will increase the efficiency, workflow, and productivity of technicians
- ▶ Discover the importance of the role each team member plays in this effort
- ▶ Be prepared to assess your tools, training, and operation to find areas that can be improved

FREE